

## **CORRIGENDUM NO. 1**

**Date: 30/01/2026**

**Amendment in Bid/ATC of GeM bid No GEM/2026/B/7111369 Dated 16/01/2026**

S. No.	Ref Point number	Existing Para	Revised para in ATC
1	Point No. 7.2	<b>Penalty for non-maintenance of Spare Parts at each RBO &amp; HO-</b> The vendor shall ensure to maintain 100% availability of spare parts at all RBO & HO as per mentioned above on weekly basis. Vendor should ensure to maintain the inventory of the spare parts on every Wednesday for the short fall of inventory being used during the last week.	<b>Penalty for non-maintenance of Spare Parts at each RBO &amp; HO-</b> The vendor shall ensure to maintain 100% availability of spare parts at all RBO & HO as per mentioned above on weekly basis. Vendor should ensure to maintain the inventory of the spare parts on every Wednesday for the short fall of inventory being used during the last week. <b>In case of not maintaining the sufficient quantity within prescribed time, a penalty of Rs.100/- Per day per part will be imposed on AMC Vendor.</b>
2	Point No. 7.6.2  <b>Preventive Maintenance</b>	<b>The VENDOR shall conduct Preventive Maintenance every quarter in consultation with the concerned Branch/Office, during AMC Period.</b> Preventive Maintenance will include inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment, and necessary repair of the equipment, replacement of worn-out parts, checking the hardware equipment. Value additions are welcome from the Vendor.  Notwithstanding the foregoing the VENDOR recognizes Bank's operational needs and agrees that Bank shall have the right to require the VENDOR to adjourn preventive maintenance. Preventive Maintenance (PM) shall be mandatorily carried out and completed within the respective quarter. Any delay or slippage in completion of PM for a quarter shall attract a penalty of 3% of the invoice amount pertaining to that quarter. Levy of penalty shall not be construed as a waiver of the obligation to carry out the prescribed PM. Final payment shall be released only after successful completion of all scheduled Preventive Maintenance visits. All engineering changes generally adopted hereafter by the VENDOR for equipment similar to that covered by this	<b>The VENDOR shall conduct Preventive Maintenance at least once in a half year in consultation with the concerned Branch/Office, during AMC Period.</b> Preventive Maintenance will include inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior and exterior of the equipment, and necessary repair of the equipment, replacement of worn-out parts, checking the hardware equipment. Value additions are welcome from the Vendor.  Notwithstanding the foregoing the VENDOR recognizes Bank's operational needs and agrees that Bank shall have the right to require the VENDOR to adjourn preventive maintenance. Preventive Maintenance (PM) shall be mandatorily carried out and completed within the respective half-year. Any delay or slippage in completion of PM for a half-year shall attract a penalty of 3% of the consolidated invoice amount pertaining to that half-year. Levy of penalty shall not be construed as a waiver of the obligation to carry out the prescribed PM. Final payment shall be released only after successful completion of all scheduled Preventive Maintenance visits. All engineering changes generally adopted hereafter by the VENDOR for equipment similar to that covered by this AGREEMENT/BID, shall be made to the equipment at no cost to the Bank.



		AGREEMENT/BID, shall be made to the equipment at no cost to the Bank.	
<b>3</b>	Point No. 7.11	Resident engineers shall be deployed at each of the 27 Regional Business Offices and the Head Office ( <b>total 34 resident engineers</b> ) as per below table.	Resident engineers shall be deployed at each of the 27 Regional Business Offices and the Head Office ( <b>total 35 resident engineers</b> ) as per below table.
<b>4</b>	Point No. 7.13	A total of <b>34 (Thirty-Four) resident engineers and 02 (Two) Team Leaders</b> shall be deployed exclusively for the Bank for the entire duration of the contract.	A total of <b>35 (Thirty-Five) resident engineers and 02 (Two) Team Leaders</b> shall be deployed exclusively for the Bank for the entire duration of the contract.
<b>5</b>	Point No. 19 (SLA terms and conditions)	There was no Indemnity Clause earlier.	Indemnity Clause added as per below <b><u>Indemnity</u></b> The Bidder / Vendor shall indemnify bank and keep indemnified for or against any loss or damage by executing an instrument to the effect on a non-Judicial stamp paper that Bank may sustain on account of violation of Patent, trademarks etc. by the Bidder.

\*The revised clauses have been incorporated in the ATC document.

