

Pre-Bid Meeting for RGB/IT/01/2025-26: Request for Proposal (RFP) for IS Audit and ICT Audit of the Bank

Pursuant to the queries raised during the pre-bid meeting held on 18-08-2024, as well as those received via email, please find below the consolidated clarifications on all relevant points:

S.No.	Representation from Bidder	Response to be made to representation	Changes to be made in Bid
1.	Issues related to implementation and troubleshooting	The concerns raised regarding implementation and troubleshooting have been addressed, and necessary clarifications have been provided to the bidder by the Bank.	No Change
2.	Requested details of server and DC/DR audit location; ICT infrastructure including count of servers, firewalls, routers, web applications, APIs	The Bank is not conducting penetration testing as part of this audit. Therefore, such technical details are not required at this stage.	No Change
3.	Estimated Effort and Elapsed Time for each Audit Area (Annexure G1 for ISP, Annexure G 2 for NMS etc). Kindly clarify ISP and NMS.	ISP – Internet service Provider and NMS-Network management system.	No Change
4.	Kindly please share the milestone-based payment details of the scope of work.	As already outlined in the RFP, the payment structure is as follows: 25% of Audit charges will be paid as advance after Kick-off meeting and 75% will be paid after submission of Final Audit Reports.	No Change
5.	Kindly provide the list of RBI and CERT-In guidelines that need to be referred to.	The relevant guidelines issued by RBI and CERT-In can be accessed through their respective official websites. Bidders are advised to refer to the latest versions of these documents to ensure compliance with applicable regulatory and audit requirements.	No Change

6.	<p>Kindly clarify the specific scope and focus areas to be covered under:</p> <ol style="list-style-type: none"> 1. ICT Audit including Audit of C-Edge premises, DC and DR 2. IS Audit - Head Office and one Regional Business Office 3. IS Audit - Four Branches 	The scope and focus areas to be covered under each audit segment are already defined in the RFP document.	No Change
7.	<p>Effort estimate and elapsed time are to be furnished in annexure G- As per annexure G1, G2, G3. Kindly clarify the requirements for G1, G2, G3.</p>	Annexures G1, G2, and G3 pertain to your submission and are to be prepared in the format prescribed by your organization.	No Change